

Hospitality

HSP 101

Front Desk Representative [RE] • 2.0 Credits

This course is an introduction to the purpose and tasks of a front desk representative. It includes the identification of the various equipment and systems that front desk representatives use in the course of performing their duties. Successful completion of this course results in a certified front desk representative credential.

HSP 102

Guestroom Attendant [RE] • 2.0 Credits

This course is an introduction to the purpose and tasks of a guest room attendant. It includes the standards that are required and the role of keeping property secure. Successful completion of this course results in a certified guestroom attendant credential.

HSP 103

Restaurant Server [RE] • 2.0 Credits

This course is an introduction to the purpose and tasks of a restaurant server and how they work together with others to meet superior performance standards. Successful completion of this course results in a certified restaurant server credential.

HSP 104

Maintenance Employee [RE] • 2.0 Credits

This course is an introduction to the duties and primary functions of a maintenance employee and how they work together with others to meet superior performance standards. Successful completion of this course results in a certified maintenance employee credential.

HSP 105

Kitchen Cook [RE] • 2.0 Credits

This course is an introduction that describes the duties and primary functions of a kitchen cook and how they work together with others to meet superior performance standards. Successful completion of this course results in a certified kitchen cook credential.

HSP 106

Breakfast Attendant [RE] • 2.0 Credits

This is an introduction to the duties and primary functions of a breakfast attendant and how they work together with others to meet superior performance standards. Successful completion of this course results in a certified breakfast attendant credential.

HSP 107

Guest Service Professional [RE] • 2.0 Credits

This course is an introduction to the duties and primary functions of a guest service professional to maintain the highest level of service excellence. Successful completion of this course results in a certified guest service professional credential.

HSP 108

Hospitality Internship [RE] • 1.0–6.0 Credits

Students serve an internship with a company that offers the application of classroom learning with on-the-job experiences in the hospitality industry. The student will be placed with an employer where the environment will build on the student's area of career interest and prepare them to be productive employees.