Computer User Help Support Certificate

PROFESSIONAL TECHNICAL 2015-2016 Certificate Requirements

Major Courses

major doubles				
No.	Course Title	Credits	Qtr. Completed	Comments/Substitution
102	Programming Fundamentals	5		
106	Database Systems	5		
107	Intermediate Word <i>or</i>	2		
108	Intermediate Spreadsheets	2		
111	Web 2.0	5		
117	Computer Ethics	2		
118	Customer Service	3		
127	Windows Configuration	5		
140	SharePoint	5		
150	Computer Security	5		
206	Database Design	5		
	No. 102 106 107 108 111 117 118 127 140 150	No. Course Title 102 Programming Fundamentals 106 Database Systems 107 Intermediate Word or 108 Intermediate Spreadsheets 111 Web 2.0 117 Computer Ethics 118 Customer Service 127 Windows Configuration 140 SharePoint 150 Computer Security	No. Course Title Credits 102 Programming Fundamentals 5 106 Database Systems 5 107 Intermediate Word or 2 108 Intermediate Spreadsheets 2 111 Web 2.0 5 117 Computer Ethics 2 118 Customer Service 3 127 Windows Configuration 5 140 SharePoint 5 150 Computer Security 5	No. Course Title Credits Qtr. Completed 102 Programming Fundamentals 5 106 Database Systems 5 107 Intermediate Word or 2 108 Intermediate Spreadsheets 2 111 Web 2.0 5 117 Computer Ethics 2 118 Customer Service 3 127 Windows Configuration 5 140 SharePoint 5 150 Computer Security 5

Total Credits Required 42

The Computer User Help Support Certificate curriculum offers a combination of classes that help students gain essential skills in troubleshooting computer software basic applications, operating systems, web issues, hardware, and networks. These are skills required for help desk and technical support jobs. Career opportunities: help desk technician and computer user support technician.