

# Computer User Help Support Certificate

PROFESSIONAL TECHNICAL

2015-2016 Certificate Requirements

## Major Courses

Course	No.	Course Title	Credits	Qtr. Completed	Comments/Substitution
CS	102	Programming Fundamentals	5		
CS	106	Database Systems	5		
CS	107	Intermediate Word <i>or</i>	2		
CS	108	Intermediate Spreadsheets	2		
CS	111	Web 2.0	5		
CS	117	Computer Ethics	2		
CS	118	Customer Service	3		
CS	127	Windows Configuration	5		
CS	140	SharePoint	5		
CS	150	Computer Security	5		
CS	206	Database Design	5		

**Total Credits Required      42**

The Computer User Help Support Certificate curriculum offers a combination of classes that help students gain essential skills in troubleshooting computer software basic applications, operating systems, web issues, hardware, and networks. These are skills required for help desk and technical support jobs. Career opportunities: help desk technician and computer user support technician.